



I Semester M.Com. Examination, January 2017
(2007-08 : Old Scheme)
COMMERCE
Paper – 1.1 : Organizational Behavior

Time : 3 Hours

Max. Marks : 80

SECTION – A

1. Answer **any ten** of the following sub-questions in about **3-4** lines **each**.
Each sub-question carries **two** marks. **(10×2=20)**
- List any four disciplines that contribute to the field of OB.
 - What is the basic difference between group and team ?
 - Define organizational climate.
 - What do you mean by Grapevine communication ?
 - What are the benefits of organizational culture ?
 - Give the meaning of Apathetic groups.
 - Write a note on Johari Window.
 - What is autocratic leadership ?
 - What do you mean by Organizational Development ?
 - Why do people resist to change ?
 - What are values ?
 - What are the physiological needs ?

SECTION – B

- Answer **any three** of the following in about **one** page. **Each** question carries **5** marks. **(3×5=15)**
- Discuss the scope and nature of organization behavior.
 - Explain the importance and determinants of job satisfaction.
 - Which leadership style is suitable to HR manager of IT industry in the present era ? Give justification.
 - “It’s is remarked that attitudes shape the personality of an individual.” Explain.
 - Discuss the strategies used in resolving conflict.



SECTION – C

Answer **any three** of the following. **Each** question carries **15** marks. **(3×15=45)**

7. Behavior is the function of person and environment. Describe the approaches to the study of organization behavior.
8. What is the meaning of the term personality ? How can personality be developed ?
9. Define motivation. Elaborate A. H. Maslow's hierarchy theory of motivation.
10. "Beauty lies in the beholder." Explain the statement along with perception process.
11. "Group dynamic is referred as an important core of any organization." Comment.

BMSCW